

Pre-Appointment Instructions

General Information

- ✓ For the safety of your pet, as well as the safety of other patients, clients and staff, please keep your pet secured and in your control while in our building and until you are all safely back in your car.
 - All cats should be secured in a crate or kennel prior to entering or leaving Katz & Dogs Wellness Clinic.
 - All dogs should be secured by leash or in a crate or kennel (the little ones) prior to entering or leaving Katz & Dogs Wellness Clinic.
 - Cardboard cat carriers and nylon dog leashes are available for purchase at the clinic for \$5/\$2 respectively.



- ✓ At time of admission it is helpful to know your pet's vaccination history and whether s/he has ever had a vaccine reaction.
- ✓ If you have a coupon or a voucher, please present your coupon or voucher at time of admission to ensure that it will be honored.
- ✓ If you need to cancel your appointment for any reason, even on the day of your appointment, please call **623-825-7717** and let us know. This allows us to reallocate our resources and help keep our prices low.
- ✓ Accepted payment methods include cash, Discover Card, Mastercard, Visa and MCACC Voucher. Regretfully we do not accept either checks or American Express at this time.

Pre-Surgery/Dental Cleaning

- ✓ If your pet is going under anesthesia it is **VERY IMPORTANT** that you not feed your pet anything after **8:00 PM** the evening before your appointment. Your pet should continue to have access to water until your appointment.